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General description of logistics processes and eDocuments

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General description of logistics processes and messages

This document gives a general description of the most typical logistics processes within the supply chain of paper and wood based products and shows how papiNet messages can be used in the processes.

The aim of this document is to give general information and familiarize the reader with different use cases of the papiNet messages.

1 Parties involved in the supply chain

Note: These definitions are more detailed from the logistic view than the papiNet data dictionary.

The supply chain covers of a number of parties and logistics transactions. The logistics parties involved may be:

Seller

The seller is the party commercially responsible for selling paper and wood based products or services to the customer.

Supplier

The supplier is the party commercially responsible for supplying paper and wood based products or services to the customer. In many cases the supplier is the same party as the seller.

Buyer

The customer is the party buying and paying for the products or services. Sometimes the customer is the end user, such as a construction company, retailer, publisher, merchant or a printer. In other cases the customer is a wholesaler who, in turn, will act as a seller towards end users.

ShipTo

The name and/or address to which the products should be delivered by the supplier.

Forwarder

(Synonymous: Freight Forwarder)

The logistic partner arranging the carriage of products, including connected services and/or associated formalities, on behalf of a consignor or consignee. This can be for one or many transport legs

= Transport leg for the specific Forwarder in the use cases

Consignor

The consignor, in a contract of carriage, is the party sending a shipment to be delivered whether by land, sea or air. Some carriers, such as national postal entities, use the term "sender" or "shipper" but in the event of a legal dispute the proper and technical term "consignor" will generally be used.

Consignee

In a contract of carriage, the consignee is the party to whom the shipment is to be delivered whether by land, sea or air.



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Carrier

The logistic partner who, in a contract of carriage, undertakes to perform or to procure the <u>performance of carriage</u>, by rail, road, sea or by a combination of such modes, for one or many transport legs # = Transport leg for the specific Carrier in the use cases
In the case of road transport the carrier is named **Haulier**.

Port Operator

The logistic partner that is handling the products at a port Note: not yet defined in the papiNet data dictionary.

Port

A location containing one or more harbours on either end of a transportation line including servicing and handling facilities.

Helsinki 125 km KARHULA METSOLA HOVINSAARI HETANENSOUTH KOTKANSAARI MUSSALO HARBOUR BULK TERMINAL CONTAINER TERMINAL CONTAINER TERMINAL

Example Kotka Port



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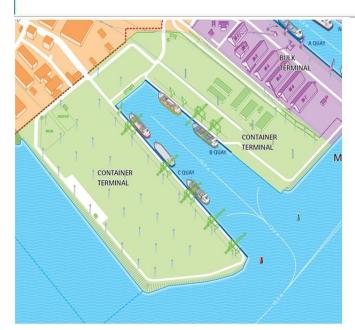
Terminal Operator

The logistic partner that is handling the products at a terminal

Terminal

A location on either end of a transportation line including servicing and handling facilities. There can be multiple terminals in one port.





Exaplme of terminals at Kotka port



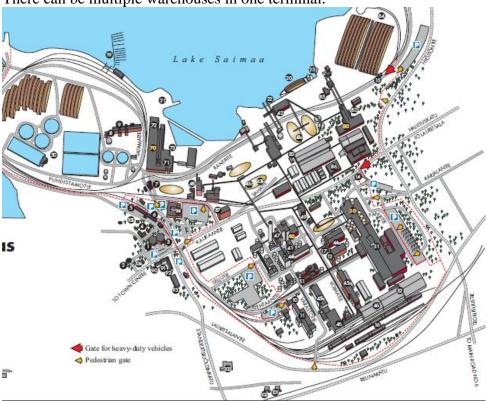
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Warehouse Operator

The logistic partner that is handling products at a Warehouse Note: not yet defined in the papiNet data dictionary.

Warehouse

A building specially designed for receipt, storage and handling of products. There can be multiple warehouses in one terminal.



Example of different warehouses at a mill

Sender

The party who is sending a document/message

Receiver

The party who is receiving a document/message



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2 The supply chain

This document describes three of the most common ways of distributing paper and wood based products from the *supplier* to the *ship to*. The different transport modes are by road, rail or sea. Each of the modes has some specific features hence they are described separate in this document. For each mode it is also clarified the parties involved and the papiNet messages that are recommended to be used in the different documents transactions.

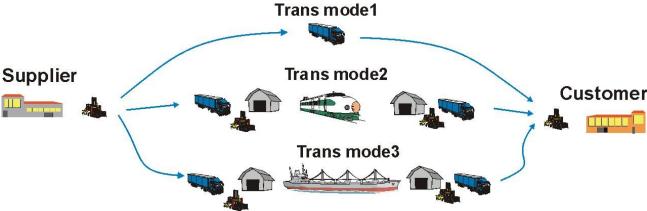
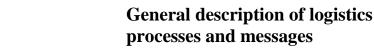


Figure 1 Three of the most common ways of distributing paper and wood based products





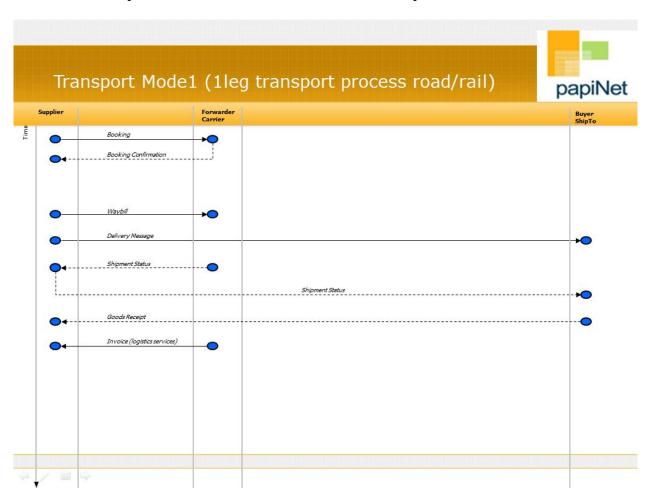
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2.1 UseCase: Transport mode 1; by road

Note: Train as main carriage can be considered identical to truck as main carriage

Conditions for the specific use case described are:

- There exists an "Order" between the *seller* and the *buyer* of the products
- The *buyer* asks the seller/supplier to deliver a specific quantity of products to be shipped during a specific time period
- The seller/supplier (consignor) is taking care of the logistics according to the terms of delivery
- The products are sent directly to the *customer* via one or more shipments (no co-loading)
- When the products are delivered, an "Invoice" for the products is issued





| Sender of the | Receiver of the | Process Step | Message | Type |
|----------------------------------|-----------------------|--|-----------------|-----------------|
| message | message | | | |
| Booking of tr Seller/Supplier | Forwarder/ | Do obino | I and Tourdon | Dooling |
| | Carrier | Booking The seller/supplier is booking a shipment for the whole volume with the forwarder. The shipment can be carried out by one or more trucks. The forwarder is arranging the carriage of products with a carrier. Trigger Transport planning is created in the suppliers ERP-system | LoadTender | Booking |
| Forwarder/ | Seller/Supplier | Booking confirmation | LoadTender- | Booking- |
| Carrier | | The forwarder/carrier is confirming the arrangement of the carriage of products with a specific carrier. Trigger All arrangements are done by the forwarder/carrier in their ERP-system | Response | Confirmation |
| Products are | sent from the su | pplier | | |
| Seller/Supplier | Forwarder/ Carrier | Waybill For each shipment a waybill is sent to the forwarder/carrier. Trigger Truck leaves with one shipment | DeliveryMessage | Waybill |
| Documents to | | | | |
| Seller/Supplier | Buyer/ShipTo | DeliveryMessage Buyer/ShipTo receives specification of the delivered products, for each shipment, to make the products receipt at arrival of the packages. The specification includes the detailed package information. This can be one or many documents/messages depending on the number of shipments. Trigger Truck leaves with one shipment | DeliveryMessage | DeliveryMessage |
| Forwarder/ Carrier | Seller/Supplier | ShipmentStatus The forwarder/carrier is confirming the arrival of the carrier at the shipto or any other events during the transport. Trigger An event occurs. | ShipmentStatus | |
| Seller/Supplier | Buyer/ShipTo | ShipmentStatus (optional) The carrier is confirming the arrival of the products at the forwarder or any other events during the transport. Trigger An event occurs. | ShipmentStatus | |
| Buyer/ShipTo | Seller/Supplier | GoodsReceipt (optional) The buyer/shipto is confirming the arrival of the products. Trigger Products arrived at shipto party | GoodsReceipt | |
| Forwarder/ Carrier | Seller/Supplier | Invoice of logistic services The forwarder/carrier is invoicing the logistic services to the seller/supplier. Trigger | Invoice | Invoice |



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| Sender of the | Receiver of the | Process Step | Message | Type |
|---------------------|-----------------|---------------------------------------|-----------------|------|
| message | message | | | |
| | | According to an agreement between the | | |
| | | parties. | | |
| Business ack | nowledgement (F | Hand shake function - optional) | | |
| Receiver | Sender | Business acknowledgement | Business- | |
| | | Receiver confirms that that they have | Acknowledgement | |
| | | processed a message | | |

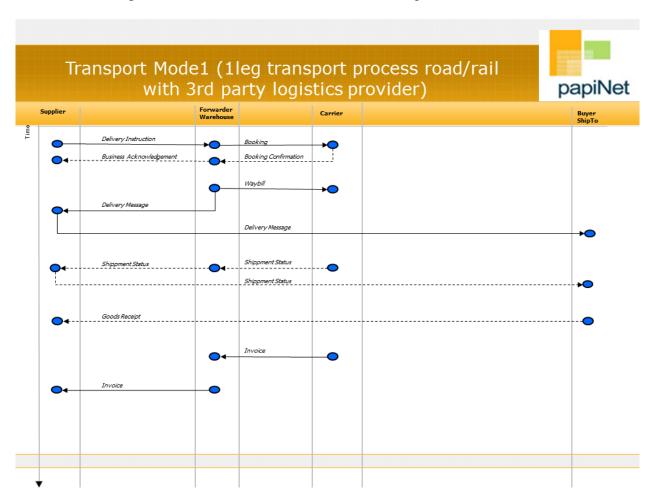
2.2 UseCase: Transport mode 1; by road with 3rd party logistics provider

Note: 3rd party logistics provider is responsible for the logistics planning and execution.

Train as main carriage can be considered identical to truck as main carriage

Conditions for the specific use case described are:

- There exists an "Order" between the *seller* and the *buyer* of the products
- The *buyer* asks the seller/supplier to deliver a specific quantity of products to be shipped during a specific time period
- The seller/supplier (consignor) is taking care of the logistics according to the terms of delivery
- The products are sent directly to the *customer* via one or more shipments (no co-loading)
- When the products are delivered, an "Invoice" for the products is issued





| Sender of the | Receiver of the | Process Step | Message | Туре |
|---------------------------|-----------------|--|-----------------------------|--------------------------|
| message Poolsing of tr | message | | | |
| Booking of tr | Forwarder | Dealine | Deliment | Delimon |
| Supplier | rorwarder | Booking The supplier is booking a delivery for the whole volume with the forwarder. The shipment can be carried out by one or more trucks. Trigger Transport planning is created in the suppliers ERP-system | Delivery- Instruction | Delivery- Instruction |
| Forwarder | Carrier | Booking The forwarder is booking transportation with the carrier. The shipment can be carried out by one or more vehicles. Trigger A "Transportation Order" is created in the ERP-system of the forwarder | LoadTender | Booking |
| Carrier | Forwarder | Booking confirmation The carrier is confirming the arrangement of the transportation. Trigger All arrangements are done by the carrier in their ERP-system | LoadTender- Response | Booking- Confirmation |
| Forwarder | Seller/Supplier | Business Acknowledgement The forwarder is confirming the arrangement of the transportation. Trigger All arrangements are done by the forwarder in their ERP-system | Business Acknowledgement | |
| Products are | sent from the w | arehouse | | |
| Forwarder | Carrier | Waybill For each delivery a waybill is sent to the carrier. Trigger Truck leaves the warehouse with one shipment | DeliveryMessage | Waybill |
| Forwarder | Seller/Supplier | DeliveryMessage For each shipment a DeliveryMessage is sent to the seller/supplier. Trigger Truck leaves the warehouse with one shipment | DeliveryMessage | DeliveryMessage |
| Documents to | | | | |
| Seller/Supplier | Buyer/ShipTo | DeliveryMessage Buyer/ShipTo receives specification of the delivered products. The specification includes the detailed package information. This can be one or many documents/messages depending on the number of deliveries. Trigger Receipt of the DeliveryMessage from the forwarder | DeliveryMessage | DeliveryMessage |
| Carrier | Forwarder | ShipmentStatus The <i>carrier</i> is confirming the arrival of the products at the <i>forwarder</i> or any other events during the transport. | ShipmentStatus | |



| Sender of the message | Receiver of the message | Process Step | Message | Туре |
|-----------------------|-------------------------|--|------------------------------|---------|
| | | Trigger | | |
| Forwarder | Seller/Supplier | An event occurs. ShipmentStatus (optional) The carrier is confirming the arrival of the products at the forwarder or any other events during the transport. Trigger An event occurs. | ShipmentStatus | |
| Seller/Supplier | Buyer/ShipTo | ShipmentStatus (optional) The carrier is confirming the arrival of the products at the forwarder or any other events during the transport. Trigger An event occurs. | ShipmentStatus | |
| Buyer/ShipTo | Seller/Supplier | GoodsReceipt (optional) The buyer/shipto is confirming the arrival of the products. Trigger Products arrived at shipto party | GoodsReceipt | |
| Carrier | Forwarder | Invoice of logistic services The carrier is invoicing the logistic services to the forwarder. Trigger According to an agreement between the parties. | Invoice | Invoice |
| Forwarder | Seller/Supplier | Invoice of logistic services The forwarder is invoicing the logistic services to the seller/supplier. Trigger According to an agreement between the parties. | Invoice | Invoice |
| Receiver | Sender (1 | Hand shake function - optional) Business acknowledgement Receiver confirms that that they have processed a message | Business- Acknowledgement | |



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2.3 UseCase: Transport mode 2, by rail, Rail 11 set up

Scope of Rail 11:

- Main transportation from Scandinavian mills to local distribution warehouses/terminals in Europe
 - o Transfer between mill stock and terminal stock
 - o Stock for customer Calloff deliveries

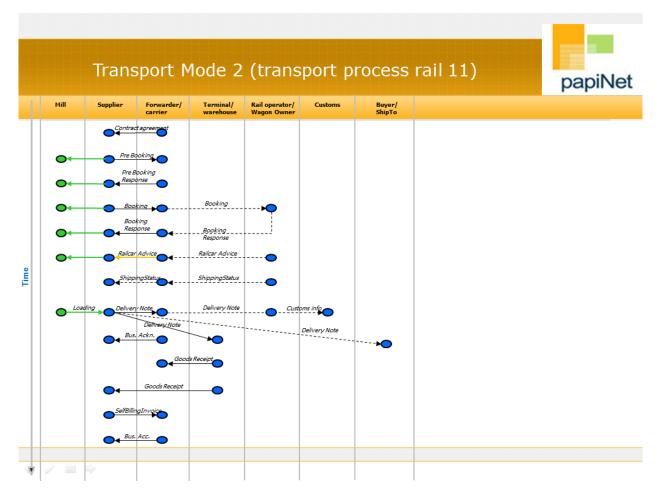
Involved parties:

- Supplier and the supplier mills
- Forwarder/carrier (also Train operators and waggon owners are involved, another messaging scope, but as sub-contractors to the forwarder, who acts like a forwarder/carrier)
- Distribution terminals

Conditions for the specific use case described are:

- Messaging scope is between Supplier, Forwarder/Carrier and Terminal operator
- There exists an "Order" between the *seller* and the *buyer* of the products
- The *buyer* has ordered a specific quantity of products to be available for delivery at/during a specific time/period.
- The *Forwarder/Carrier* (*consignee*) is responsible for coordination and handling towards train operators and wagon owner. This is outside the messaging scope.
- The products are sent to a local stock point to enable local distribution to the buyer
- Products delivered to a terminal will later be used in a Calloff-delivery scenario





Use case 2.3 Rail transport booking process, Rail 11

| Sender of the message | Receiver of the message | Process Step | Message | Туре |
|-----------------------|-------------------------|--|------------|------------|
| Contract/prio | ce message | | | |
| Forwarder | Supplier | Contract agreement update The forwarder sends an updated contract and price agreement. Automatic update in Suppliers ERP. Basis for invoicing check or SelfBilling invoices. Trigger Contract agreement negotiated | RFQ | RFQ |
| Pre-Booking | • | | • | - |
| Supplier | Forwarder | Plan for rail transports 1-3 months The Supplier sends his plan for needs of transport capacity for the coming months, i.e. a preliminary transport schedule for forecasted volumes according to forwarder schemas. Trigger Revision of forecasts and sales plans | LoadTender | PreBooking |
| Pre-Booking | response | | | |
| Forwarder | Supplier | Confirmation of planning | LoadTender | PreBooking |



| Sender of the | Receiver of the | Process Step | Message | Туре |
|---------------------|-----------------|--|---------------------|------------------|
| message | message | | | |
| | | The <i>Forwarder</i> sends a response to the Pre-Booking to the supplier. Accepting or | | confirmation |
| | | amending his plans. | | |
| | | Trigger | | |
| | | PreBooking message and verification | | |
| | | activities at Forwarder | | |
| Booking | | | | |
| Supplier | Forwarder | Plan transports are sent to forwarder | LoadTender | Booking |
| | | Transport planning activities results in a | | |
| | | final plan for transports and delivery and | | |
| | | needed number of wagons to respective destinations are sent to forwarder latest | | |
| | | 09.00 the day before loading. | | |
| | | Trigger | | |
| | | Transport planning activities | | |
| Booking resp | ponse | | | |
| Forwarder | Supplier | Confirmation of booking | LoadTender- | Booking |
| | | The <i>forwarder</i> sends a confirmation of | Response | Confirmation |
| | | booking after checking with carrier that | | |
| | | capacity is available. Trigger | | |
| | | Booking message and confirmation from | | |
| | | carrier. | | |
| RailCar adv | ice | | | |
| Forwarder | Supplier | Allocated wagons information | Excel file | RailCar advice |
| | | The forwarder sends information about | Not a papiNet | |
| | | wagons that will be used for the | message as per yet! | |
| | | confirmed bookings in order to inform | | |
| | | about the individual wagons. Information like wagon number/id, loading capacity, | | |
| | | measures, breaking figures, wagon type | | |
| | | etc. | | |
| | | Trigger | | |
| | | Planned wagons from Rail | | |
| | | operator/wagon owner | | |
| ShippingSta | tus | T | 1 | T |
| Forwarder | Supplier | ShipmentStatus(optional) The forwarder sends an update on current | ShipmentStatus | |
| | | status of the shipment in progress. Latest | | |
| | | info would be Booking finalised with no | | |
| | | errors. This could also be info when | | |
| | | something goes wrong, delays, accidents | | |
| | | etc. Used through the ongoing transport. | | |
| | | Trigger | | |
| | | Events that changes the status of the | | |
| Delivery Not | ie. | shipment in progress | 1 | <u> </u> |
| Supplier Supplier | Forwarder | Loading and delivery from mill | Delivery Message | Delivery message |
| ~ "PPIIOI | Warehouse | executed | Don't of y wiessage | Donvery message |
| | Customer | The <i>Mill</i> loads the wagon and the wagon | | |
| | | is collected by the forwarder/carrier. | | |
| | | Upon that event a delivery messages is | | |
| | | created. This is sent to Forwarder to | | |
| | | | | |
| | | inform about the details of the transport | | |
| | | | | |



| Sender of the | Receiver of the | Process Step | Message | Туре |
|----------------------|-----------------|--|-----------------------------|---------------------------|
| message | message | receiving terminal operator for information purposes. A delivery message can also be sent to the Buyer/Ship to for information purposes. Trigger Loading performed and executed. | | |
| | | Systems updated and shipment left the mill. | | |
| Business Ack | knowledgement | | | |
| Forwarder | Supplier | Acknowledgement of delivery message reception The forwarder sends a Business acknowledgement in order to allow for the supplier to secure that a Delivery message is sent. This info is vital for the Carrier, in order to be allowed to perform the transport as there are checks on weights vs. Wagon capacity etc. This info is sent from forwarder to carrier. Trigger | Business acknowledgement | |
| C L D | 4.4 | Reception of delivery message | | |
| GoodsReceip Terminal | Forwarder | Unloading report from terminal | GoodsReceipt | GoodsReceipt |
| operator | 1 of warder | The <i>terminal operator</i> sends a Goods Receipt when the wagon is discharged to inform the forwarder that the wagon is now available for new missions. Trigger | GoodsReceipt | GoodsReceipt |
| CoodaDoosir | t nuoduata | Wagon discharged at terminal | | |
| GoodsReceip Terminal | Supplier | Goods receipt report from terminal | CoodsDoosint | CoodsDoosint |
| operator | | The terminal operator sends a a GoodsReceipt message to the supplier to confirm the reception of goods in the terminal in order to enable the supplier to update the stock levels with delivery information. Also deviations are reported, over-short landed, damages etc is accounted for in this message. Trigger Transport discharged and goods identified and inspected and put into storage | GoodsReceipt | GoodsReceipt |
| SelfBilling In | | | | 1 |
| Supplier | Forwarder | Payment of transport costs to forwarder The supplier sends an invoice, SelfBilling to the forwarder based on contract agreements and performed shipments through the respective delivery notes and referred to respective bookings. Trigger Received GoodsReceipts and performed deliveries. | Invoice | SelfBilling- Statement |
| BusinessAcc | • | | | |
| Forwarder | Supplier | Confirmation of payment The forwarder sends a business acceptance message to confirm that the | Business Acceptance | Business Acceptance |



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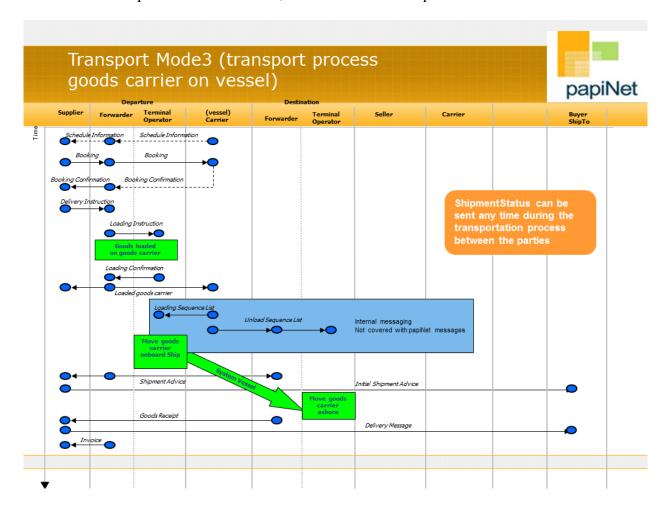
| Sender of the | Receiver of the | Process Step | Message | Type |
|---------------|-----------------|---|---------|------|
| message | message | | | |
| | | invoice is received and correctly updated | | |
| | | and hereby accepts the payment. If | | |
| | | deviations, those are reported in the | | |
| | | business acceptance. | | |
| | | Trigger | | |
| | | Reception of the SelfBilling invoice and | | |
| | | checks versus contracts and delivery | | |
| | | messages. | | |

2.4 Use case: Transport mode 2 & 3; by sea goods carrier on vessel

Note: Train as pre/post-carriage can be considered identical as truck as pre/post-carriage

Conditions for the specific use case:

- There exists an "Order" between the *seller* and the *buyer* of the products
- The *buyer* asks the seller/supplier to deliver a specific quantity of products to be shipped during a specific time period
- The *seller/supplier* (*consignor*) is taking care of the logistics according to the terms of delivery
- The products are sent from the suppliers/mills warehouse to the port/terminal of departure. This can be done by one or many shipments by road/rail.
- The products are being shipped to the port/terminal of destination with <u>one main shipment by</u> sea
- When the products are delivered, an "Invoice" for the products is issued





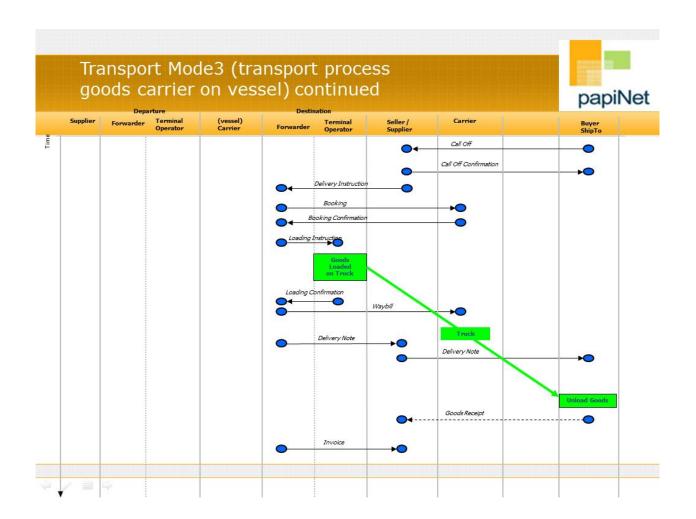
| Sender of the message | Receiver of the message | Process Step | Message | Туре |
|-----------------------|--------------------------------|--|--------------------------|--------------------------|
| | on 1 st leg pre-car | rriage | | |
| Booking of tr | | | | |
| Carrier (vessel) | Forwarder | Schedule Information (optional) The vessel carrier is informing the forwarder about vessel schedules and available space. Trigger According to the trading partner agreement | Voyage | |
| Forwarder | Seller/Supplier | Schedule Information (optional) The forwarder is informing the seller/supplier about vessel schedules and available space. Trigger According to the trading partner agreement | Voyage | |
| Seller/Supplier | Forwarder | Booking The seller/supplier is booking space on a vessel for a specific "call" (voyage). Trigger Transport planning is created in the suppliers ERP-system | LoadTender | Booking |
| Forwarder | Carrier (vessel) | Booking The forwarder is arranging the carriage of products with a carrier and is reserving space on the vessel. Trigger A "Transportation Order" is created in the ERP-system of forwarder. | LoadTender | Booking |
| Carrier (vessel) | Forwarder | Booking Confirmation The carrier (vessel) is making a confirmation on the reserved space on the vessel and adds additional information. Trigger The "Transportation Order" is being confirmed in the ERP system. | LoadTender- Response | Booking- Confirmation |
| Forwarder | Seller/Supplier | Booking Confirmation The forwarder is confirming on the reserved space on the vessel and adds additional information. Trigger The "Transportation Order" is being confirmed in the ERP system. | LoadTender- Response | Booking- Confirmation |
| Seller/Supplier | Forwarder | Delivery instruction The seller/supplier sends the delivery instruction specifying the planned deliveries for each buyer Trigger "Planning" in the ERP-system | Delivery- Instruction | Delivery- Instruction |
| Forwarder | Terminal Operator | Loading instructions The forwarder converts the delivery instructions to loading instructions for the terminal operator Trigger All arrangements are done by the Forwarder in their ERP-system | Delivery- Instruction | Loading- Instruction |
| Terminal Operator | Forwarder | Loading confirmation The terminal operator confirms which | Delivery-Message | Loaded- Specification |



| Sender of the message | Receiver of the message | Process Step | Message | Туре |
|---------------------------|-------------------------------|---|--------------------------|--------------------------|
| | | products have been loaded on which goods carrier Trigger Loading finished | | |
| Forwarder | Terminal Operator | Loaded goods carrier The forwarder informs the terminal operator about details on the goods carrier (eg. ID, weight, dimensions) Trigger Goods carrier have been loaded | Delivery-Message | ShipmentAdvice |
| Forwarder | Seller/Supplier | Loaded goods carrier The forwarder informs the seller/supplier about details on the goods carrier (eg. ID, weight, dimensions) Trigger Goods carrier have been loaded | Delivery-Message | ShipmentAdvice |
| | | ort of departure to the port of destina | | T === . |
| Forwarder (Departure) | Forwarder (Destination) | ShipmentAdvice The forwarder at departure informs the forwarder at the destination port about product details on the vessel per seller/supplier. Trigger Vessel has left the port of departure | Delivery-Message | ShipmentAdvice |
| Forwarder (Departure) | Seller/Supplier | ShipmentAdvice The forwarder at departure informs the seller/supplier about product details on the vessel Trigger Vessel has left the port of departure | Delivery-Message | ShipmentAdvice |
| Seller/Supplier | Buyer/ShipTo | ShipmentAdvice Buyer/ShipTo receives specification of the delivered products. The specification includes the detailed package information. This can be one or many documents/messages depending on the number of shipments. Trigger Vessel leaves the port of departure | DeliveryMessage | ShipmentAdvice |
| Forwarder (Destination) | Seller/Supplier | GoodsReceipt The forwarder at destination informs the seller/supplier about product details which have been unloaded Trigger Vessel has been unloaded at the port of destination | GoodsReceipt | |
| Seller/Supplier Forwarder | Buyer/ShipTo Seller/Supplier | DeliveryMessage Buyer/ShipTo receives specification of the delivered products. The specification includes the detailed package information. This can be one or many documents/messages depending on the number of deliveries. Trigger Vessel has been unloaded at the port of destination Invoice of logistic services | DeliveryMessage Invoice | DeliveryMessage Invoice |



| Receiver of the | Process Step | Message | Type |
|-----------------|--|--|--|
| message | | | |
| | The forwarder at departure is invoicing | | |
| | the logistic services to the <i>seller/supplier</i> . | | |
| | Trigger | | |
| | According to an agreement between the | | |
| | parties. | | |
| tus | | | |
| Receiver | ShipmentStatus (optional) Sender notifies receiver of a shipment event; such as: • Arrival at port • Shipment completed • Loaded / unloaded • Delay • Trigger An event occurs | ShipmentStatus | |
| | message | The forwarder at departure is invoicing the logistic services to the seller/supplier. Trigger According to an agreement between the parties. tus Receiver ShipmentStatus (optional) Sender notifies receiver of a shipment event; such as: Arrival at port Shipment completed Loaded / unloaded Delay Delay Trigger | The forwarder at departure is invoicing the logistic services to the seller/supplier. Trigger According to an agreement between the parties. **Tigger** According to an agreement between the parties. **ShipmentStatus (optional) Sender notifies receiver of a shipment event; such as: |





| | | arriage with call-offs | | |
|---------------------------------------|---------------------------------------|--|--------------------------|--------------------------|
| Buyer/ShipTo | Seller/Supplier | Call-Off The buyer/shipto requests quantity of products to be delivered. Trigger Production planning at buyer | CallOff | CallOff |
| Seller/Supplier | Buyer/ShipTo | Call-Off Confirmation The seller/buyer confirms the quantity of products to be delivered. Trigger Call off received | CallOff | CallOff Confirmation |
| Seller/Supplier | Forwarder (Destination) | Delivery instruction The seller/supplier sends the delivery instruction specifying the planned deliveries Trigger Delivery planning in the ERP-system | Delivery- Instruction | Delivery- Instruction |
| Booking of tr | ansport | | | |
| Forwarder (Destination) | Carrier (Destination) | Booking The forwarder at destination is booking a delivery for the volume in the "CallOff Confirmation" with the <i>carrier</i> . The delivery can be carried out by one or more trucks. Trigger Delivery instruction is received | LoadTender | Booking |
| Carrier (Destination) | Forwarder (Destination) | Booking confirmation The carrier is confirming the arrangement of the carriage of products. Trigger All arrangements are done by the carrier in their ERP-system | LoadTender- Response | Booking- Confirmation |
| Forwarder (Destination) | Terminal Operator (Destination) | Loading instructions The forwarder converts the delivery instructions to loading instructions for the terminal operator Trigger All arrangements are done by the Forwarder in their ERP-system | Delivery- Instruction | Loading- Instruction |
| Terminal Operator (Destination) | Forwarder (Destination) | Loading confirmation The terminal operator confirms which products have been loaded on which goods carrier Trigger Loading finished | Delivery-Message | Loaded- Specification |
| Products are | sent from the te | rminal operator to the buyer/shipto | • | • |
| Forwarder (Destination) | Carrier (Destination) | Waybill For each shipment a waybill is sent to the carrier. Trigger Truck leaves the warehouse with one shipment | DeliveryMessage | Waybill |
| Documents to | the buyer | | | |
| Forwarder (Destination) | Seller/Supplier | DeliveryMessage The <i>forwarder at destination</i> informs the <i>seller/supplier</i> about product details on the transport | Delivery-Message | Delivery-Message |



| | | Trigger | | |
|---------------------|-----------------|---|------------------|------------------|
| | | Truck has left the warehouse | | |
| Seller/Supplier | Buyer/ShipTo | Delivery-Message | Delivery-Message | Delivery-Message |
| | | Buyer/ShipTo receives specification of the | | |
| | | delivered products. The specification | | |
| | | includes the detailed package information. | | |
| | | This can be one or many | | |
| | | documents/messages depending on the | | |
| | | number of deliveries. | | |
| | | Trigger | | |
| | | Truck has left the warehouse | | |
| Buyer/ShipTo | Seller/Supplier | GoodsReceipt (optional) | GoodsReceipt | |
| | | The buyer/shipto informs the | | |
| | | seller/supplier about product details which | | |
| | | have been received | | |
| | | Trigger | | |
| | | Truck has been unloaded at shipto | | |
| | | warehouse | | |
| Forwarder | Seller/Supplier | Invoice of logistic services | Invoice | Invoice |
| (Destination)/ | | The forwarder/carrier is invoicing the | | |
| Carrier | | logistic services to the seller/supplier. | | |
| (Destination) | | Trigger | | |
| | | According to an agreement between the | | |
| | | parties. | | |
| Business ack | nowledgement (l | Hand shake function) | | |
| Sender | Receiver | Business acknowledgement (optional) | Business- | |
| | | Receiver confirms that that they have | Acknowledgement | |
| | | processed a message | | |
| Shipment Sta | atus | | | |
| Sender | Receiver | ShipmentStatus (optional) | ShipmentStatus | |
| | | Sender notifies receiver of a shipment | • | |
| | | event; such as: | | |
| | | Arrival at port | | |
| | | • Shipment completed | | |
| | | • Loaded / unloaded | | |
| | | • Delay | | |
| | | Detuy | | |
| | | Trican | | |
| | | Trigger | | |
| | | An event occurs | | |